

Take a chance



Vip mobile is a member of Telekom Austria Group, the leading mobile communication provider in South-Eastern Europe. Take the chance and join us in once-in-a-life-time experience in a team where the talent and spirit of our people stand along with innovation, leadership, outstanding customer orientation and cutting-edge technologies on a way to success. Become our:

CRM Team Manager

Principal Accountabilities & Responsibilities:

- Develops and implements CRM strategy based on company & marketing targets goals
- Develops retention and loyalty strategies
- Customer life cycle management for all target groups
- Heads strategic projects with relevance to the CRM
- Coordinating international projects and adopting them to local needs
- Manages the CRM team

Requirements:

- University degree (Economy/Management/Technical)
- At least 5 years' experience on similar job, with leadership experience
- Excellent MS Office skills
- Fluent in English; written and spoken
- Knowledge of telecommunication solutions and IT industry
- Experience in Project Management

Profile:

- Strong customer and service orientation
- Analytical thinking and the ability to translate strategy into action
- Comfortable working with numbers and data
- Excellent self-organization and time management
- Ability to solve problems in a pragmatic, solution-oriented way
- Excellent communication and presentation skills
- Team-orientation, taking over responsibility and listen/respond to others
- Creativity and the ability to improvise and make things happen
- Highly dependable
- Passion for performance and the motivation to go the extra mile
- Hands on approach and being ready to work long hours, if necessary

What we are offering to the best:

- Demanding, but also rewarding working environment
- Multiple challenges and development opportunities within Telekom Austria Group
- Unique spirit, energy and fun
- And much more

Join us, send your application until May 18, 2012 via e-mail: posao@vipmobile.rs with subject CRM Team Manager or postal address: Vip mobile d.o.o., Human Resources Sector, Omladinskih brigada 21, 11070 Novi Beograd.