

HILL



Danfoss is a global producer of components and solutions for refrigeration, air conditioning, control of electric motors, and the heating of houses and buildings. To support operations and sales results of district heating division of the local office in Belgrade, we are currently searching for a highly competent and motivated candidate for the position of a

Technical Support and Service Engineer - District Heating -

Requirements:

- > university degree in mechanical engineering (thermo or energy technical engineering)
- > 3-5 years of experience in technical designing and technical support duties, ideally within the heating industry
- > fluency in English and strong PC skills are prerequisites, while engineering license would be an asset
- > a good listener with strong analytical and communication abilities
- > a mature, well structured and precise professional, with strong customer focus and high performance drive

Responsibilities:

- > technical support and technical advisory to both internal and external parties
- > design and calculation of equipment and preparation of offers, based on customer and project requirements
- > creating commitment and trust in Danfoss solutions through technical and products advisory, trainings and presentations
- > after sales support, handling customers complaints and problem solving
- > service network management and service partners competence building
- > development, editing and proof reading of marketing and sales supporting materials
- > price list preparation and updating
- > monitoring and analysis of market development and competitors' products and solutions activities

We offer a challenging role and a possibility for further personal and professional development within supportive working climate of the international company, along with adequate remuneration package.

If you are interested in the described position, please send your CV and application letter in English, exclusively to our HR Partner's e-mail address, with full confidentiality.

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www.hill.rs