



As part of TeleSign, the world leader in phone-based fraud prevention and intelligent authentication, TeleSign Mobile is poised to extend its track record of success within the mobile text messaging and telecommunications business.

With a global base of more than 1,000 customers, our expertise and technology is relied upon daily by many of the world's premier enterprises. These companies use the power of mobile to streamline business processes by communicating directly with their target audience. As always, our focus is on mission-critical SMS delivery, backed by a 24/7 support service, with industry-leading standards of customer care.

Continuing our vigorous growth, we are looking to build further by launching a portfolio of exciting new products in the year ahead. The TeleSign Mobile Engineering Team plays a key role in designing, building and maintaining the infrastructure which supports these services. The work is challenging, extremely rewarding, and essential to the success of the company.

In order for us to achieve our goals we need professionals who know their subject inside out, are highly motivated, and full of energy. Get on board and make a real contribution as our:

IT Administrator

Position in Belgrade

Working as part of a small team responsible for all aspects of IT in a rapidly growing company this new role offers a challenging and varied workload.

Key responsibilities:

- Installation, configuration, administration and management of Linux, Windows and cloud-based IT systems
- Management of PCs, printer, telephones and other office equipment
- Providing support and troubleshooting to local and remote staff for all aspects of IT including hardware and software
- Requirements capture and evaluation of new IT systems to support the changing needs of the company
- Carrying out backups and other maintenance tasks

Candidate's profile:

- Fluent in English, verbal and written
- Familiarity with technologies and software including: Linux, Google Apps, Hosted Exchange, Windows 7, Active Directory, JIRA, Confluence, Microsoft Office, SalesForce.com, Asterisk PBX and Cisco IP Phones, Cisco Networking, Apache, MySQL, PostgreSQL
- Experience deploying and managing similar IT systems, preferably in a virtualized environment (e.g. VMware)
- Good working knowledge of IP networking
- We welcome applications from those with prior experience (more than 3 years in a similar role) as well as candidates for junior positions (less than 3 years in a similar role)
- Excellent analytical and problem solving skills
- Likes to take a hands-on approach to troubleshooting and other tasks
- Self-organized, with a proactive approach
- Excellent communication skills and strong customer focus

We are offering: Good compensation - Competitive € salary plus benefits package, Development opportunities, Challenging but also friendly working environment

Join our team, send your application in English to the following email address: cv@routotelecom.com.

Only short-listed candidates will be contacted.

All applications will be handled with absolute confidentiality.

